		Products																						
Function	**Sub Function**	AVCS	AIO	ARCS	ECDIS	ADP	Paper Chart	Paper Publication	eNP	Planning Station/ gateway	Fleet Manager	B2B	POD	ADMIRALTY Online Updating Service	Notice to Mariner	CSO	Tidal Predictions	Marketing Hub	Admiralty Website	Admiralty Online Catalogue	APOS	ADC	FTP	CS Portal & Knowledgebase
Log On	User Admin									✓	✓	✓					✓	✓			✓		✓	✓
	Unlock Account / New Password									✓	✓	✓					✓	✓			✓		✓	✓
Order	Concessional Licence Request	✓	✓	✓	✓	✓			✓															
	Existing Order	✓	✓	✓	✓	✓	✓	✓	✓				✓		✓		✓							
	Discrepancy/CSO Query	✓	✓	✓	✓	✓	✓	✓	✓				✓		✓		✓							
	Amend Existing Order / CSO	✓	✓	✓	✓	✓	✓	✓	✓						✓									
	Cancel/Reject order	✓	✓	✓	✓	✓	✓	✓	✓				✓		✓		✓							
	Direct Order	✓	✓	✓	✓	✓	✓	✓	✓						✓									
	Stock Cleanse						✓	✓																
	Documentation	✓		✓	✓	✓	✓	✓	✓				✓		✓									
Licence / Holdings Management	Amend Licence Details										✓		✓			✓								
	Convert/Create Licence	✓																						
	UPN Query										✓													
	Vessel Transfer										✓													
	Create Vessel										✓													
	Create / Amend Shipping Company										✓													
	Holdings Query									✓	✓					✓								
Install	Installation Error	✓	✓	✓	✓	✓			✓	✓			✓	✓								✓		
	Install	✓	✓	✓	✓	✓			✓	✓												✓		
Activate	Activating					✓			✓	✓			✓											
Update	Updating	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓	✓								✓		
Use It	Technical Fault	✓	✓	✓	✓	✓			✓	✓		✓	✓	✓			✓	✓	✓	✓		✓	✓	✓
	Data Discrepancy	✓	✓	✓	✓	✓	✓	✓	✓						✓		✓		✓	✓		✓	✓	✓
	File/s Missing																		✓				✓	
	Order System Support										✓		✓				✓	✓			✓			
	Suggestion	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
Distributor Development Environment	Request Access to Live											✓												
	Request Access											✓												
	Technical Support											✓												
	Report Service Issue											✓												
	Request Test Vessel Licences											✓												